



प्रधान आयुक्त, सीमा शुल्क का कार्यालय, कांडला  
OFFICE OF THE PRINCIPAL COMMISSIONER OF CUSTOMS,  
न्यु कस्टम हाउस, कांडला - ३७०२१०  
NEW CUSTOM HOUSE, KANDLA-370 210  
दूरभाष संख्या - ०२८३६-२७१४६८/४६९, फ़ैक्स संख्या - ०२८३६-२७१४६७  
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फ़ाइल सं./F.No. S/20-02/PGRC/AG/2019-20

दिनांक/Date :- 20/12/2019

**DIN-20191271ML00005XDE2E**

**MINUTES OF MEETING OF PUBLIC GRIEVANCE REDRESSAL COMMITTEE**  
**(PGRC)/PTFC/CCFC HELD ON 19.12.2019**

A meeting of "Public Grievance Redressal Committee (PGRC) (PGRC)/Permanent Trade Facilitation Committee (PTFC) /Customs Clearance Facilitation Committee (CCFC)" was held at Custom House, Kandla, on 19.12.2019 at 15.00 hrs under the Chairmanship of Shri Sanjay Kumar Agarwal, Principal Commissioner of Customs, Kandla. The following Customs. Officers and representatives of members of trade were present during the meeting.

Sr. No.	Name of the representative (S /Shri)	Designation of Officers / representative of Members
1	Gyan chand Jain	Additional Commissioner of Customs, Custom House, Kandla
2	Yatish G Patil	Deputy Commissioner of Customs, Custom House, Kandla
3	Kiran M. Mohadikar	Deputy Commissioner of Customs, Custom House, Kandla
4	Hemesh Chabra	Assistant Commissioner of Customs, Custom House, Kandla
5	A.K. Moria	Assistant Commissioner of Customs, Custom House, Kandla
6	R.R.Pawar	Assistant Commissioner of Customs, Custom House, Kandla
7	Kamlesh Devariya	Manager, Federation of Kutch Industries Association (FOKIA)
8	Satish Nair	Secretary, Kandla Port Steamship Agents Association (KPSAA)
9	Harishyam C.	President, Kandla Port Steamship Agents Association (KPSAA)
10	Hasmukh Thakkar	Office Secretary, Kandla Port Steamship Agents Association (KPSAA)
11	Banwari Lal Meena	Superintendent, (A.G. Section) of Customs, Custom House Kandla.
12	Aditya Kumar	Superintendent, (DBK Section) of Customs, Custom House Kandla.
13	Shrinath Bhat	Superintendent, (MCD Section) of Customs, Custom House Kandla.
14	Shyam Babu Yadav	Preventive Officer, (MCD Section) of Customs, Custom House Kandla.

15	Dinesh Kumar	Preventive Officer, (MCD Section) of Customs, Custom House Kandla.
16	Prabhat Kishor	Preventive Officer, (AG Section) of Customs, Custom House Kandla.

At the outset, the Chairman welcomed all the Officials / Members of the Trade Associations. As no written agenda points / grievances were received from any of the Trade Associations, there was no agenda points to be discussed in the meeting, however, during the meeting, points / grievance raised verbally by the Trade Associations and the reply given by the Chairman is as under:-

**Point 1- Need to place Scanning Machine and CCTV at the baggage clearance:** The Kandla Port Steamship Agents Association (KPSAA) appreciates and thanks for departmental initiative to expedite the procurement of scanning machine/CCTV through DPT. Request you to kindly revert after checking with DPT the time frame required for installing both Scanning Machine & CCTV at Dock Preventive & Oil Jetty Gate.

**Reply:-** The issue has been discussed earlier also. The Traffic Manager (I/C), Deendayal Port Trust (DPT), had informed that the procurement of Scanning Machine by CISF is under process and the Port management has authorized the Deputy Conservator, DPT, for procurement of CCTV and it is expected that tender process may be completed in couple of months. The Chairman has already requested the Traffic Manager (I/C), DPT, for early installation of CCTV and scanning machine with coordination with CISF.

[Action: TM, DPT]

The trade welcomed the positive attitude of the chair and assured to be co-operative at all times. The meeting ended with the vote of thanks to the chair.



(Gyan Chand Jain)  
Additional Commissioner

F. No. S/20-02/PGRC/AG/19-20

Kandla, dated 20.12.2019

Copy to:

1. The Additional Commissioner of Customs, CCO, Gujarat Zone, Ahmedabad.
2. All the PGRC Members (as per mailing list).
3. All Deputy/ Assistant Commissioner, Custom House, Kandla & CD Bhuj.
4. The EDI Section, for uploading on Commissionerate's website.