



प्रधान आयुक्त, सीमा शुल्क का कार्यालय, कांडला.
OFFICE OF THE PRINCIPAL COMMISSIONER OF CUSTOMS,
न्यु कस्टम हाउस, कांडला.
NEW CUSTOM HOUSE, KANDLA-370210.
Phone No: 02836-271468/469, Fax No. : 02836-271467
E-mail - commr-cuskandla@nic.in

F. No. S/20-02/PGRC/AG/2019-20

Kandla, Dated: ~~17~~¹⁸.09.2019

MINUTES OF MEETING OF PUBLIC GRIEVANCE REDRESSAL COMMITTEE
PGRC/PTFC/CCFC HELD ON 05.09.2019

A meeting of "Public Grievance Redressal Committee (PGRC) (PGRC)/PTFC/CCFC" was held at Custom House, Kandla, on 05.09.2019 at 15.00 hrs under the Chairmanship of Shri Sanjay Kumar Agarwal, Principal Commissioner of Customs, Kandla. The following Customs Officers and representatives of members were present during the meeting.

Sr. No.	Name of the representative (S /Shri)	Designation of Officers / representative of Members
1	Yatish G Patil	Deputy Commissioner of Customs, Custom House, Kandla
2	Kiran M. Mohadikar	Deputy Commissioner of Customs, Custom House, Kandla
3	Hemesh Chabra	Assistant Commissioner of Customs, C. H., Kandla
4	A.K. Moria	Assistant Commissioner of Customs, C. H., Kandla
5	Mukesh Chadda	Assistant Commissioner of Customs, C. H., Kandla
6	Mehul Joshi	Manager, Of Federation of Kutch Indus Association (FOKIA)
7	Satish Nair	Secretary, Kandla Port Steamship Agents Association (KPSAA)
8	Hari Shyam	President, Kandla Port Steamship Agents Association (KPSAA)
9	Hemchandra Yadav	President, Kandla Customs Brokers Association (KCBA)
10	Keyur Thakrar	Secretary, Kandla Customs Brokers Association (KCBA)
11	Dhiren Chhaya	Member, Kandla Customs Brokers Association (KCBA)
12	Hasmukh	O/ Secretary, Kandla Port Steamship Agents Association (KPSAA)
13	S. R. Singh	Superintendent of Customs, A.G. Section, C. H., Kandla.
14	Banwari Lal Meena	Superintendent of Customs, A.G. Section), C. H., Kandla.
15	Shrinath Bhat	Superintendent of Customs, MCD Section, C. H., Kandla.
16	Babu Lal Meena	Superintendent of Customs, MCD Section, C. H., Kandla.
17	Shyam Babu Yadav	Preventive Officer of Customs, MCD Section, C.H., Kandla.
18	Dinesh Kumar	Preventive Officer of Customs, MCD Section, C.H., Kandla.
19	Siddharth Prakash	Preventive Officer of Customs, AG Section, C.H., Kandla.

At the outset, the Chairman welcomed all the Members of the Trade Associations and the officers present in the meeting. The Kandla Port Steamship Agents Association had raised several issues/concerns vide their letter dated 23.07.2019 which were based on the draft of Sea Cargo Manifest and Transhipment Regulations, 2018, subsequently, the regulations were amended vide Notification No.54/2019-Customs (NT) issued on 01.08.2019; and it was observed during the

meeting that most of the points raised by them were addressed in the amended Regulations.

Therefore, the members of the Kandla Port Steamship Agents Association present in the meeting and the members of CB Association suggested that the issues raised in their letter dated 23.07.2019 need not to be taken for discussion in the meeting. Therefore, the Chairman also agreed with the suggestion of the association. They further requested to discuss the issues raised by them vide their letter dated 28.08.2019 which are as under:

A. Points raised by Kandla Port Steamship Agents Association:

Point No. 1- They expressed their thanks for the initiative to expedite the procurement of scanning machine/CCTV through DPT. According to the Traffic Manager (DPT), the tender process / installation may be completed in 3-4 months but unfortunately until now the installation is yet to be done, therefore, shall we request you to kindly revert after checking with DPT the latest status for installing both SM & CCTV at Dock Preventive & Oil Jetty Gate.

Reply- *The Sr. Dy. Traffic Manager, DPT, Kandla informed that the procurement of Scanning Machine is under process. The Port management has authorized the Deputy Conservator, DPT, for procurement of CCTV and the tender process will be completed in couple of months.*

(Action to be taken (if any): *Asst. Commr., AG Section to issue a reminder to the Sr. Dy. Traffic Manager, DPT, Kandla to expedite process for installation of CCTV.*

Point No. 2- In July, 2019 where it was advised that the SCM regulation will come into effect commencing 1st August 2019 and up to 45 days, the agents will be given leniency to understand / start using the-new system of registration / filling of manifest under the guidance of the help desk and it's also informed that subsequent to 45th day, the stakeholders will have to file the entire manifest as per the new guidelines. You will also agree that Kandla port being one of the Major ports in India and handling the highest cargo volume among all other ports in India, we strongly suggest that your office also should insist the Board to have a training/briefing session conducted at Kandla so that vessel agents, exporters, importers, custom brokers, liners etc, in Gujarat ports also can attend and understand the modules and formalities conveniently. We also request you to kindly advise us the status of our query of the last PGRC meeting held on 18th July 2019 whereas per your good advice Assistant Commissioner (MCD) to make a reference to DG system to resolve the issue on priority.

Reply- *The Chairman informed that NACIN, Vadodara will be requested to provide training regarding amendments and other issues covered under Sea Cargo Manifest and Transshipment Regulation, 2018. It was further informed that difficulties / issues being faced in registration have been taken up with DG, Systems and are likely to be resolved soon.*

(Action to be taken (if any): *Asstt. Commr., MCD Section to take suitable action in the matter.*

Point No. 3- Their office every time writes to DP Customs for granting necessary permission for port Operations on National Holidays & we are getting reply promptly from DP Customs every time that Customs is working 24x7, hence there is no special circular required for continuing port / cargo operations on the National Holidays (i.e. Republic Day, Independence day, Dr. Ambedkar Jayanti & Mahatma Gandhi Jayanti). As a step forward, shall we humbly request you to kindly arrange to issue a General Circular stating that Customs will be continuing with the port / cargo operations on the National Holidays also. as this will help us to serve our purpose with the port by avoiding obtaining permission on a case to case basis.

Reply- *This office has many a time declared the fact that Customs is working 24X7 at Kandla Port, hence there is no special circular required for continuing port / cargo operations on the National Holidays.*

(Action to be taken (if any): Not applicable.

B. Other issues raised by the trade / CB Association during the meeting not included in agenda points:

Point No. 1- The import of liquid bulk cargo faces an issue of mismatch in quantity in BLs vs Shore out-turn quantity. A detailed procedure of discharge and clearance of liquid cargo for both Home Consumption & Warehousing was formulated vide P.N No.14/2017 dtd.12.01.2017.

The matter should be taken in P.G.C. that all Out-turn Reports - whether excess or short and even if such excess / short is beyond 0.5%, should be certified by the Custom Officer (refer Para No.9 of P.N No.14/2017). This would pave way for future course of action as explained in Para 13, 14 & 15.

Reply:- *This issue was already discussed in the meeting dated 28.02.2019, wherein, it was informed by the Chairman that it was conveyed through the said Public Notice that the shortage beyond 0.5% in liquid bulk cargo against B/L quantity may be considered doubtful and a detailed investigation is required to ascertain the reasons of such shortage.*

(Action to be taken (if any): Asst. Commr. (Bond).

Point No. 2- The sample report from lab (CRCL, Kandla) is not coming in time and they take minimum 7 to 10 days time.


Reply: *The Chairman took note of this issue and suggested to bring some specific instances in the matter which may be taken up with the Lab (CRCL, Knadla).*

(Action to be taken (if any): Assessment Groups, Dock Examination and CRCL, Kandla.

Point No. 3- The facilities and exemptions provided in Board Circular No.3/2011-Customs dated 06.01.2011 to the trade. Vide Policy No.25 (RE-2003)/2002-2007 dated 28.01.2004 and 37 (RE-2003)/2002-2007 dated 14.06.2004, the DGFT streamlined the procedure for sampling of imported edible / food products. As per policy circular No.25 (RE-2003)/2002-2007 dated 28.01.2004, as explained above,

import of edible items done against Adv. Licence is not required to follow the Condition No.8 of Chapter 1A (General Conditions of import), i.e., Sampling & Testing of items for FSSAI. In Policy Circular No.37 (RE-2003)/2002-2007 dated 14/06/2004, the DGFT listed High Risk Food Items, which required 100% sampling. Also, as per Cir. No.3/2011-Customs dated 06.01.2011, for imported edible items clearance sought other than Adv. Licence, the facility of Random Sampling and Testing is provided after clearance of 5 initial consignments (for same suppliers and country). In view of the above the trade requested to issue required guidelines to the Group and FSSAI officer on deputation.

***Reply:** Since the issue raised was sent by e-mail which went in spam folder, the issue could not be examined before the meeting. As the issue need a detailed study and the Chairman suggested the members of the association to submit a detailed representation in the matter so that the same can be examined and discussed in the next meeting.*


(Ajay Kumar)
Additional Commissioner,
Custom House, Kandla

Copy to:

1. The Additional Commissioner of Customs, CCO, Gujarat Zone, Ahmedabad.
2. The Additional Commissioner, Custom House, Kandla.
3. All the members of PGRC meeting.
4. The All Assistant/ Deputy Commissioner, C.H., Kandla,
5. The Joint Director, CRCL, Custom House, Kandla,
6. The EDI Section, Custom House, Kandla for uploading on website.
7. Notice Board.