



मुख्य आयोग, वीरम गुरुकुल का कान्दला, कच्छ.
OFFICE OF THE PRINCIPAL COMMISSIONER OF CUSTOMS,

एन्यू कस्टम हाउस, कच्छ

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F. No. S/20-02/PGRC/AG/19-20

Kandla, dated 01/05/2019

**MINUTES OF MEETING OF PUBLIC GRIEVANCE REDRESSAL
COMMITTEE (PGRC) HELD ON 25.04.2019**

A meeting of "Public Grievance Redressal Committee (PGRC)" was held at Custom House, Kandla, on 25.04.2019 at 15.00 hrs under the Chairmanship of Shri Sanjay Kumar Agarwal, Principal Commissioner of Customs, Kandla. The following Customs Officers and representatives of members were present during the meeting.

Sr. No.	Name of the representative (S /Shri)	Designation of Officers / representative of Members
1	Ajay Kumar	Additional Commissioner of Customs, Custom House, Kandla
2	Milan Kumar Singh	Joint Commissioner, C.H., Kandla
3	Yatish G. Patil	Deputy Commissioner, C.H., Kandla
4	Kiran M. Mohadikar	Deputy Commissioner, C.H., Kandla
5	Hemesh Chhabra	Assistant Commissioner, C.H., Kandla
6	A.K. Moris	Assistant Commissioner, C.H., Kandla
7	Rajnish Gupta	Assistant Commissioner, C.H., Kandla
8	S. Kirupanandasamy	Traffic Manager (I/c), Deendayal Port Trust, Kandla
9	Dr. S.K. Prajapati	Dy. Port Health Officer, Kandla
10	Naveen Kumar	Manager, CWC CFS, Deendayal Port, Kandla
11	Badram Meena	Superintendent (MCD), C. H., Kandla
12	Pradeep Banerjee	Preventive Officer (DP), C.H., Kandla
13	Peter C.H	President, Kandla Port Steamship Agent Association, Kandla
14	Satish Nair	Secretary, Kandla Port Steamship Agent Association, Kandla
15	Hemchandra Yadav	President, Custom House Agent's Association, Kandla
16	Dhiren Chhays	Vice President, Custom House Agent's Association, Kandla
17	Pranod Soneta	Member, Custom House Agent's Association, Kandla
18	Nitin Patel	General Manager, BFCL Terminal, Kandla
19	S. Nair	Sr. Manager, Bharat Foods
20	Chetan Jethwa	Sr. Executive, Federation of Kutch Industries Association

At the outset, the Chairman welcomed all the Officials / Members of the Trade Associations. The agenda points / grievance raised by the Trade Associations and the reply given by the Chairman are as under:-

(I) Agenda points raised by M/s Kandla Port Steamship Agents Association.

Point 1- Need to place CC TV at the baggage clearance: Thanks for your initiative to expedite the procurement of scanning machine/CCTV through DPT. Request you to kindly revert after checking with DPT the time frame required for installing both SM & CCTV at Dock Preventive & Oil Jetty Gate.

Reply:- The Traffic Manager (I/C), DPT, informed the Chairman that the procurement of Scanning Machine by CISF is under process. As far as CCTV is concerned, the management has authorized the Deputy Conservator, DPT, for procurement of CCTV and it is expected that tender process may be completed in 3 to 4 months. The Chairman requested the Traffic Manager (I/C), DPT, for early installation of CCTV and scanning machine with coordination with CISF.

[Action: TM, DPT]

Point 2- Government Notification No.38/2018 Sea IGM/EGM: Since the date of implementation of the notification No. 38/2018 has been postponed and will be effective from 1st August, 2019 and a technical guidance note on new regulation is released, in order to further elaborate the modalities and technicalities to the Ship Agents. We humbly request your self to kindly arrange to conduct a seminar for the vessel agents prior to implementation date so that every agents are well adhered with the new procedures.

Reply- The Chairman replied that the seminar will be conducted after amending notification is notified.

[Action: AC, MCD]

Point 3- Public Notice No. 08/2019 dated 12.03.2019 issued by the Principal Commissioner of Customs, Kandla:

Some of our members have successfully submitted Sea Manifest Application under ICEGATE and same has been accepted by ICES but still it is pending for the approval at Kandla Customs. Following problems are being faced by the officers [Supdt.(MCD)] at Kandla and by the applicant at the time of verification & approval of application under Entity Approval Menu in their respective Customs system:

- (i) All documents are not reflecting in Custom system uploaded by the applicants;
- (ii) There is no history provided for the action taken on application and query raised by officer;
- (iii) All the details are entered by the applicant are not showing in customs system;
- (iv) Upon input of comments in the customs system application gets disappeared and even no any query received at applicant SCMTR Dashboard. Further after giving comment in application by officers are not

able to go in approval menu as application gets disappeared immediately on comments by officers.

- (v) After query being raised by officer in system, it has not been received at applicant system for the reply of query raised by officers;
- (vi) There is no IRN numbers showing to the officer in system provided by the applicant in application/no- eSanchit access given to the officers for verification of documents submitted by the applicant. In order to overcome these issues- as requested a seminar may be conducted by Kandla Customs to avoid these issues.

Reply: The Chairman directed the Assistant Commissioner (MCD) to make a reference to DG system to resolve the issue immediately.

[Action: AC, MCD]

Point 4- Notification No. 56/2016 (NT) dated 27.04.2016 relating to coastal goods and vessel carrying coastal goods: As mentioned in the Public Notice No. 30/2018 –thereby exempting vessels carrying exclusively coastal goods from filing of BCG, Shipping Bills for supply of ship's store, etc. likewise, we humbly request your kindly clarify whether there is a requirement for filing of BCG for the coastal cargoes moving in EXIM containers. Informatively, no BCG is been filled for the coastal cargoes moving in bulk and domesticated containers in coastal vessel.

Reply: The Chairman informed the members that there is no difference in coastal cargo transported in either domestic container or EXIM containers. Para 2.2 of Public Notice No. 7/2019 dated 12.03.2019 also permitted the use of imported containers for carrying domestic cargo. The explanation under para 5 of Public Notice No. 30/2018 dated 20.09.2018 is also applicable on coastal goods transported in EXIM containers. The Chairman also directed that Coastal Manifest should be filed in prescribed Form as per Notification No. 57/2016-Customs (NT).

Point 5- Shipping Agent A-card issuance/ renewal: As informed by the Chairman, since the files related to issuance for Shipping Agents card are not traceable due to shifting of section and due to unavailability of the files some applicants have been asked to submit required documents for issuance of Shipping Agents A card. But we regret to inform you that the MCD section still continues to insist for issuance of new A card even for those members whose required documents are available with MCD section.

Reply: The Chairman informed the members that MCD section insists to submit documents for the new card only for those shipping agent's staff whose records are not available with MCD section. On request of the member, the Chairman

directed to AC (MCD) to ensure that A-card may be issued to the applicant within 7 working days.

[Action: AC (MCD section)]

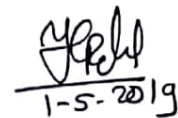
(II) Agenda points raised by The Gandhidham Chamber of Commerce & Industry:

Point 1- Weigh-bridges condition in port area: There are numbers of weigh-bridges in port area. However, hardly two of them are working since years together. Rest of the weigh -bridges are out of order due to the rusting effect by movement of powder cargo like sulphur, salt, etc. over a period of time. Further lack of regular maintenance and proper calibration approx. 1500 outward flow of trucks daily which depend on just 2 weigh bridges. Further, we also draw your attention towards non-existence of weigh-bridges on berth nos 13, 14 & 15. It is need of the hour to create weigh bridge facility on these berths for the facility of the trade

Reply: The Traffic Manager (I/C), DPT, informed the Chairman that total 17 weighing machines have been installed in Cargo Jetty area and out of which around 10 are working in present. He also informed that total 6 weighing bridges are installed for said purpose between Jetty No.13 to 16 at Port. The Chairman requested to Traffic Manager to ensure the proper maintenance of all weighing bridges in port area for smooth clearance of cargo.

[Action: TM, DPT]

The trade welcomed the positive attitude of the chair and assured to be co-operative at all times. The meeting ended with the vote of thanks to the chair.



1-5-2019

(Yatish G. Patil)
Dy. Commissioner (AG)

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Kandla, dated 01.05.2019

Copy to:

1. The Additional Commissioner of Customs, CCO, Gujarat Zone, Ahmedabad.
2. All the PGRC Members (as per mailing list).
3. All the Joint/Deputy/ Assistant Commissioner, Custom House, Kandla & CD Bhuj.
4. The EDI Section, for uploading on Commissionerate's website.