



आयुक्त, सीमा शुल्क का कार्यालय, कांडला
OFFICE OF THE COMMISSIONER OF CUSTOMS,
न्यु कस्टम हाउस, कांडला
NEW CUSTOM HOUSE, KANDLA-370 210
Phone No:02836-271468/469, Fax No.02836-271467

F. No. S/20-72/PN/IGST Ref/AG/2017-18

Dated: 16/01/2018

PUBLIC NOTICE No. 01/2018

Subject: - Formation of IGST Refund helpdesk - reg.

Attention of all Importers/Exporters, Custom Brokers, Members of the Trade and all other concerned is invited regarding IGST refund helpdesk.

2. As per Rule 96 of the CGST Rules, Exporters who have paid IGST on the export consignment are being paid refund of the IGST once the consignment has been exported and the EGM(s) (local and gateway) is/are filed without error and requisite returns are filed on GSTN portal.

3. However, on account of errors identified by the Customs systems during the course of integration with GST returns and at the level of Public Financial Management Systems (PFMS), many of the IGST refund claims are lying pending. Most of such shipping bills are pending with error code SB000 and SB001 to SB006. For the said errors, solutions to rectify the error have been made available on official website of Kandla Customs i.e www.kandlacustoms.gov.in/.

4. The details of such pending shipping bills with error codes being provided by the Directorate of Systems and Data Management, New Delhi is shared with the trade on regular basis by uploading on the website i.e www.kandlacustoms.gov.in/. On rectification of errors by the exporters, this Commissionerate could generate successful scrolls and many of the exporters could get their IGST refunds.

5. Taking a further step towards facilitation, it has been decided to form a Helpdesk which can be contacted for any clarification. The contact details of the Helpdesk are as under:-


Address:-

Office of the Commissioner of Customs
New Customs House,
Kandla - 370210
Phone No. 02836-271466

Team of the Officers:-

Sr. No.	Name of the Officer	Designation	Contact No.
1	Shri Pradeep Sharma	Assistant Commissioner	9033025711
2	Shri A.L. Meena	Superintendent	9649377792
3	Shri N.R. Meena	Superintendent	9408452311
4	Shri Chandan Kumar	Inspector	9601484676
5	Shri Praveen Kumar	Inspector	8690832241
6	Shri Vikas Bagdi	Inspector	9712456270

6. Difficulty faced, if any, may be brought to the notice of the undersigned.


(Sanjay Kumar Agarwal),
Commissioner,
Custom House, Kandla.

Copy to:-

1. The Chief Commissioner of Custom, Gujarat Zone, Ahmedabad.
2. All Additional Commissioners of Custom, CH Kandla.
3. All Deputy/ Assistant Commissioner of Custom, CH Kandla.
4. The President, Kandla Custom House Agents' Association, Gandhidham Chamber Of Commerce & Industry Building, Plot No.71, Sector No.8, 2Nd Floor, Room No.7, Gandhidham.
5. The President, Kandla Port Steamship Agents Association, No. 5, Chambers Bhawan, 2nd Floor, Sector 8, Plot No.71, Gandhidham.
6. The Gandhidham Chamber of Commerce & Industries, Plot No.71, Sector No.8, 2Nd Floor, Gandhidham.
7. The Chairman, DPT, Business Development Cell, P.O. Box 50, Administrative Building, Gandhidham.
8. The President, Kandla Timber association, "Timber Bhavan" Plot No. - 47, Sector-8, Gandhidham
9. The President, Kandla Liquid Tank Terminal Association, Maitri Bhavan, Opp. Post Office, Plot No. 18, Sector- I, Gandhidham.
10. The EDI Section, for uploading on Commissionerate's Website. →
- 11 Notice Board.