



प्रधान आयुक्त, सीमा शुल्क का कार्यालय,  
कस्टम हाउस, कांडला.  
टेलीफोन : 02836-271468/469, फैक्स: 02836-271467

फा.स. S/20-31/2015/AG

दिनांक: 22.11.2016

**17.11.2016 के दिन की PGRC बैठक का कार्यवृत्त**  
**MINUTES OF THE MEETING OF PGRC HELD ON 17.11.2016**

Combined Meeting of "Public Grievance Redressal Committee (PGRC)" was held on **17.11.2016 at 15.00 hrs** for the Customs Commissionerates of Kandla under the Chairmanship of the Principal Commissioner, Custom House, Kandla. Following officers/ members were remained present:

Sr. No.	Name of the Officer/Member Ms/Shri	Designation & Office
1	P. M. Rao	Additional Commissioner, Custom House, Kandla
2	Pradeep Sharma	Assistant Commissioner, Custom House, Kandla
3	D. K. Sharma	Superintendent (AG), Custom House, Kandla
4	Atul Jain	Preventive Officer (AG), Custom House, Kandla
5	Hemchandra B. Yadav	President, Kandla CHA Association
6	Ramendra Pratap Singh	Executive Member, Kandla CHA Association
7	Anupam H. Patni	ATM-CX, Kandla Port Trust
8	D. B. Agariza	DGM, Ahir Salt & Allied Products Pvt. Ltd.
9	Hemant Rangwani	Ops. Manager, CRC Terminal Pvt. Ltd.
10	Kanti G. Joshi	President, Jamnagar Exim Metal Merchant Association

At the outset, the Chairman welcomed all the members.

The Jamnagar Exim Metal Merchant Association, Jamnagar had sent their grievances in advance, these were discussed.

**Points raised by Jamnagar Exim Metal Merchant Association**

**1. Grievance:** There is a case namely M/s. Rashmi Metals & 23 others, in which the decision was given against the department, in which department has gone in appeal in the High Court in the case of M/s. Rashmi Metals and not in other 23 units. Since department has not gone in appeal against the other 23 units then the BG & Bond submitted by them should be returned to them.

**Reply:** The Chairman assured that the matter will be examined and BG/Bond will be returned to units after getting necessary undertaking from them.


**Points raised by Ahir Salt & Allied Products Pvt. Ltd.**

**1. Grievance:** The Bill of Entry number in some of the Bills of Entry issued by Kandla Port is not readable, resulting in the difficulty to enter the same in their software.

**Reply:** The Chairman assured that the matter will be examined and service provider will be instructed to resolve the problem.

The trade welcomed the positive attitude of the Chair and assured to be cooperative at all times.

The meeting ended with the vote of thanks to the Chair.

  
(U. B. Rakhe),  
Additional Commissioner,  
Custom House, Kandla.

Copy to:

1. The <sup>Joint</sup> Chief Commissioner of Customs, <sup>CCO,</sup> Ahmedabad Zone.
2. All PGRC members.
3. The Additional/ Joint Commissioner, Customs, Kandla.
4. All Deputy/ Assistant Commissioner, Customs, Kandla.
5. The EDI section, for uploading on Commissionerate's website.
6. Notice Board.