



कार्यालय प्रधान आयुक्त सीमा शुल्क: नई सीमा शुल्क BLDG , बालाजी  
मंदिर के पास, कांडला - 370 210 कच्छ , गुजरात फोन: 02836-  
271468-469 फैक्स: 271467.

Email :- [commr-cuskandla@nic.in](mailto:commr-cuskandla@nic.in)

**Public Notice No. 25/2016-17**


**Dated 04.10.2016**

**Subject: - Nomination of "Client Relationship Manager" as a Single Point  
Interaction with Authorized Economic Operator.**

1. Attention of all the Importers, Exporters, Customs Brokers, and all members of the Trade is invited to the CBEC, Circular No. 33/2016 -Customs dated 22.07.2016 and Public Notice No. 20/2016-17 dated 09.08.2016 issued thereunder about the new three-tier AEO programme.
2. Now, in terms of the Para 1.5.2 (xiv) of the said circular and instruction issued from F. No. 1380/65/2016/2029 dated 31.08.2016 by D.G., Director General of Performance Management, CBEC Shri M. S. Meena, Deputy Commissioner, Customs Commissionerate, Kandla is hereby appointed as " Client Relationship Manager" (CRM) as a single point of interaction with AEO.
3. The CRM would act as voice of the AEO within Customs in relation to legitimate concerns and issues of AEO and would assist in getting procedural and operational issues resolved by co-ordinating with different sections within Customs as well as other stakeholders.
4. Further, to ensure the smooth implementation of the new three tier AEO programme and facilitation of AEOs, CRM will also act as a nodal officer to co-ordinate with all stakeholders.
5. The address and contact details of the "Client Relationship Manager" Customs Commissionerate Kandla is as under:

**Shri M.S. Meena**  
**Client Relationship Manager.**

**Address - Custom House Kandla, Near Balaji Temple, Kandla Kutch (Gujarat) 370201**  
**Telefax-02836-271467, Telephone-02836-271468**

  
**(पी वी आर रेड्डी)**  
**(P. V. R. REDDY)**

**प्रधान आयुक्त /Principal Commissioner,**

F.No. S/20--234/AG/2016 -17

Date- 04 October 2016

Copy to

1. The Chief Commissioner of Customs, Gujarat Zone, Ahmedabad.
2. The Additional Commissioner, Custom House, Kandla.
3. All DCs/ACs, Custom House Kandla/Bhuj.
4. Kandla Port Trust, All CFS.
5. CB Association, Kandla Customs Commissionerate.
6. Kandla Port Steamship Agents Association.
7. Kandla CFS Association, Kandla.
8. President, Gandhidham Chamber of Commerce, Gandhidham.
9. Notice Board.
10. EDI Section for uploading in Kandla Customs Commissionerate's website.
11. Individual copy.