



कार्यालय: प्रधान आयुक्त सीमाशुल्क, कांडला,
सीमाशुल्क भवन, कांडला, कच्छ, गुजरात- 370210
OFFICE OF THE PRINCIPAL COMMISSIONER OF CUSTOMS:
CUSTOM HOUSE, KANDLA, KUTCH, GUJARAT- 370210.
PHONE : 02836-271468/469 FAX : 02836-271467

Public Notice No.- 24/2016-17

Sub:-Streamline the Boarding procedure-regarding.

All the Shipping Agents are hereby informed that for speedy clearance of vessel operation and to streamline the boarding procedures, the following shall henceforth be adopted:-

- (i) The Shipping Agent shall inform the Section Officer/(R &I) Officer in advance as per guidelines prescribed in the Customs Act, 1962 regarding berthing time and details of the vessel. The requisite documents shall be kept in readiness for scrutiny by the Boarding Officer.
- (ii) A feedback form is appended to this Public Notice and the Shipping Agent should advise the Master of the vessel to give genuine feedback in the Feedback Form provided by the Boarding Officer.
- (iii) The Boarding Officers have been directed to endorse the commencement of operations by signing the Application for Entry Inward/Arrival Report as soon as the boarding procedure is completed. All agents may take note and advise the Master(s) of Vessel(s) accordingly.

पी व्ही आर रेड्डी
(P. V. R. REDDY)

प्रधान आयुक्त /Principal Commissioner,

F. No. VIII/20-230/AG/2016-17

Date: 15thSeptember, 2016

Copy to:

1. The Chief Commissioner of Customs, Gujarat Zone, Ahmedabad.
2. The Additional Commissioners, Custom House, Kandla.
3. All Deputy/Assistant Commissioners, Custom House Kandla.
4. The Shipping Agent Association, Kandla.
5. The Container Freight Station Association, Kandla.
6. Notice Board.
7. Guard File.
8. EDI Section for uploading on the website.



KANDLA CUSTOMS

FEEDBACK FORM

Dear Captain,

Kandla Customs welcomes you and your crew. You are requested to fill the Part B of the feedback form carefully and give a genuine opinion about your experience with Customs. Your feedback will help us in improving our services.

(PART-A)

1. Name of Boarding Officer :
2. Date :
3. Berth :
4. Vessel Name :
5. Nationality :
6. Master Name :
7. Agent :
8. Berthing Time :
9. Boarding Time :
10. Last port of call :
11. Next port of call :
12. Cargo :
13. Confirmation of Sl.No.8&9 :

(PART-B)

1. Courteous Behaviour:
2. Efficiency in Work :
3. Quality of Interaction :
4. Complaints if any :

Average	Good	VeryGood
Average	Good	VeryGood
Average	Good	VeryGood

MASTER

* In case of any grievance, you are requested to contact:

1. Mr., Superintendent of Customs (R&I)
Contact No.-
2. Deputy/ Asst. Commissioner of Customs,(R & I) -(During working hours).

**Please desist from offering any compliments to the officer of Customs and please don't take offence if they decline as they are under strict order in this regard.